

Date: March 16, 2020

To: All Reps, Partners and Customers

From: Bruno Biasiotta, Chief Executive Officer

RE: COVID-19 Update

The Nortek team is closely monitoring the COVID-19 situation and how it impacts our health and businesses around the world. We remain committed to meeting your expectations and delivering quality products and customer service. In parallel, we must mitigate and manage the changing environment and take precautionary actions to protect the health and safety of you and our employees.

The following measures will be adopted throughout Nortek to reduce the risk of COVID-19 infection for our customers and employees applicable from March 16th, 2020 to April 10th, 2020. These guidelines are subject to change.

- Suspend all customer visits to our facilities. During this time, we will utilize live videos for factory witness testing.
- Postpone all in-person visits. We will continue to support you using Teams, WebEx and video conferencing.
- Essential travel for on-site product commissioning or service will be supported on a case by case basis.

During this unprecedented time, our focus is on business continuity. We remain committed to you as we weather this storm together, protect you and our employees, come through this stronger and **Create A Better Tomorrow Every Day.**

